GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:577
ANSWERED ON:19.07.2017
Yatri Ticket Suvidha Kendras
Chaudhary Shri Santokh Singh

Will the Minister of RAILWAYS be pleased to state:

(a) the details and the number of Yatri Ticket Suvidha Kendras (YTSK) functioning in Indian Railways;

(b) the criteria laid down to set up YTSKs in the country; and

(c) the steps taken by the Railways to give wide publicity to the scheme?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI RAJEN GOHAIN)

(a): As on date, approximately 188 Yatri Ticket Suvidha Kendras (YTSK) are functioning in Indian Railways.

(b): With a view to expanding the facilities for issue of tickets (both reserved and unreserved), Ministry of Railways have allowed public private partnership in establishment and operation of computerised Passenger Reservation System(PRS)-cum Unreserved Ticketing System(UTS) terminals at centres which are called Yatri Ticket Suvidha Kendra (YTSK). As per this scheme, all the authorized ticketing agents, who have worked for at least five years in providing Railway ticketing (reserved/ unreserved) services for passengers of Indian Railways are eligible to become YTSK licensee. Applications are called for allotment of YTSKs by the Zonal Railways through advertisements in leading newspapers.

(c): Instructions have been issued to Zonal Railways to upload the details of YTSKs on Zonal Railways' website.
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